



## **Press Release**

# **Zyrion Releases Advanced Business Service Management Correlation Engine**

**San Jose, California – May 10, 2008** – Zyrion today announced the release of its distributed, low foot-print Business Service Management (BSM) Correlation Engine. Zyrion's advanced correlation and root cause analysis technology extends beyond traditional network level analysis, and is designed for analyzing the end-to-end business impact of infrastructure problems.

Zyrion recognizes that root cause analysis in today's enterprises must concentrate on minimizing business downtime. If a router fails, the immediate questions that need to be answered are "what business service did it impact" and "what is the cost to the business". Traditional systems limit root cause analysis to data networks. However, given the enhanced role of IT as an enabler of business, it is becoming increasingly important to extend this correlation to the "service" layer- i.e. to answer questions such as "why is my payroll service or banking service running slow". Getting answers to such questions in real-time is critical to reducing impact to the business.

The service impact correlation capability is built around Zyrion's Business Service Container technology that links applications and underlying infrastructure to IT services. Business Service Containers have unlimited staggered and recursive hierarchies and can be created on the fly or dynamically. Rather than just labeling a loose collection of objects as a "business service", Traverse goes much further by making its Business Service Containers fully aware of the underlying L2/L3 relationships between components. In building topological awareness and connectivity dependencies into these business containers, and correlating information across all the layers, Traverse provides IT and business managers with a more valuable business services view showing the full impact of IT infrastructure on service delivery.